TELENISA
INFOGRAPHIC 2021

A short summary based on the Telenisa Statistic and Findings 2021

 Demoographic of Our Clients

Total number of clients in 2021 was 426

- New Clients: 205
- Repeated Clients: 221

<table>
<thead>
<tr>
<th>State</th>
<th>Clients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selangor</td>
<td>240</td>
</tr>
<tr>
<td>Penang</td>
<td>6</td>
</tr>
<tr>
<td>Perak</td>
<td>6</td>
</tr>
<tr>
<td>Pahang</td>
<td>5</td>
</tr>
<tr>
<td>Sarawak</td>
<td>22</td>
</tr>
<tr>
<td>Johor</td>
<td>22</td>
</tr>
<tr>
<td>Kelantan</td>
<td>12</td>
</tr>
<tr>
<td>Terengganu</td>
<td>18</td>
</tr>
<tr>
<td>Melaka</td>
<td>5</td>
</tr>
<tr>
<td>Kedah</td>
<td>12</td>
</tr>
<tr>
<td>Perlis</td>
<td>4</td>
</tr>
<tr>
<td>N. Sembilan</td>
<td>11</td>
</tr>
<tr>
<td>Kuala Lumpur</td>
<td>54</td>
</tr>
<tr>
<td>Kuala Lumpur (PKR)</td>
<td>3</td>
</tr>
<tr>
<td>Putrajaya</td>
<td>3</td>
</tr>
<tr>
<td>Sabah</td>
<td>22</td>
</tr>
<tr>
<td>Reside in Malaysia: 420</td>
<td></td>
</tr>
<tr>
<td>Contacted us from abroad: 6</td>
<td></td>
</tr>
</tbody>
</table>

Occupations

- Students: 4%
- Unemployed: 7%
- Self-employed: 8%
- Professionals: 12%
- Homemakers: 19%
- Support Staffs: 37%

Help Requested

- 90% Legal Advice
- 8% Legal Representation
- 5% Counselling
- 1% Shelter

Access to Justice

- 98% 418 Clients
- 2% 8 Clients
- 2% Access to Justice

Marital Status

- 58% Divorced
- 16% in divorce process
- 12% Married
- 8% Separated
- 3% Others
- 2% Single
- 1% Widow

House Income Classification

- 75% M20 (middle-income tier)
- 8% Undisclosed

- 94% B40 (lower-income tier)
A short summary based on the Telenisa Statistic and Findings 2021

**TOP 4 REASONS FOR MARRIAGE BREAKDOWN**

- **TOP 1**
  - Infidelity 14%
  - Domestic Violence 23%
  - Husband Not Providing Maintenance 25%

- **TOP 2**
  - Communication Breakdown 15%
  - Husband Not Providing Maintenance 18%
  - Domestic Violence 23%

- **TOP 3**
  - Husband Not Providing Maintenance 14%
  - Infidelity 11%
  - Financial & Polygamy 10%

- **TOP 4**
  - Husband Not Providing Maintenance 11%
  - Custody of Dispute 52%
  - Visitation Rights 39%

**TOP 3 GROUNDS FOR DIVORCE**

- 58% Fasakh
- 16% Ta’liq
- 15% Talq - in court

**ISSUES IN WIVES’ MAINTENANCE**

- Inadequate Maintenance 76%
- Husband Does Not Obey 11%
- Husband is Unemployed 10%
- Others 2%
- Maintenance Not Provided 1%

**ISSUES IN CHILD MAINTENANCE**

- Father Not Providing 63%
- Father Disobey Court Order 16%
- Inadequate Maintenance 14%
- Father Unemployed 6%

**TYPES OF VIOLENCE**

- Social: 2019 30, 2020 6, 2021 15
- Physical: 2019 64, 2020 37, 2021 31
- Psychological: 2019 100, 2020 94, 2021 129

- 34% Custody
- 12% Illegitimate Child
- 50% Maintenance
- 1% Guardianship

- 12% Adoption

**ISSUES IN MARRIAGE**

- Custody of Dispute: 2019 2%, 2020 1%, 2021 0%
- Visitation Rights: 2019 10%, 2020 9%, 2021 0%
- Child Abduction: 2019 29%, 2020 29%, 2021 4%
- Others: 2019 0%, 2020 0%, 2021 0%